Why consider Visual Click Software and DSRAZOR?

You can rely on DSRAZOR by Visual Click Software to assist you with interactive management of your Windows® and NetWare® environments. Introduced in 1999, DSRAZOR provides a unique solution for network administrators, assistants and users alike. The following summarizes the key advantages of using DSRAZOR by Visual Click Software.

Visual Click advantage: Customer support is our number one priority

When you choose DSRAZOR by Visual Click Software you will receive technical support beyond your expectations. Every member of our support staff is a network administrator with years of real world experience. From your initial evaluation to post-sale support we are here to help. If you ever need product assistance, when you call, you speak with a senior support specialist who knows our product and will be able to quickly understand your network environment; there are no queues for callback, phone systems to navigate or junior staff to take up your valuable time.

Visual Click advantage: Create My Solution Service

We recognize that your time is valuable and that you need tailor-made solutions. Visual Click's Create My Solution (CMS) service is available when you need help creating customized DSRAZOR solutions (applets). The CMS service saves you time by handling the process of creating applets to your specifications.

Visual Click advantage: Interactive online training customized to your needs

Available anytime you need, we can schedule a live online training session for you and/or your colleagues. Each training session is customized to show how DSRAZOR can assist with your individual issues and site-specific requirements. During the training session you can even give us permission to view your screen, enabling us to answer questions on your own DSRAZOR configuration and network environment.

Training sessions can accommodate persons from multiple locations and time zones, each online meeting can involve up to 25 of your team members. This saves your organization time and money over conventional training methods that require employee travel or chargeable onsite visits from vendors.

DSRAZOR advantage: Local Installation

Installing DSRAZOR requires only your workstation. There are no server components or agents to install. Additionally there are no changes or modifications of your Active Directory, GroupWise or eDirectory – no schema classes added/modified and no attribute definitions added/modified. DSRAZOR relies on your ordinary security permissions; you will only be able to view/modify data you already have access to.

DSRAZOR advantage: Visual Scripting

Unique to DSRAZOR is its patented visual customization interface. Its flexible interface allows you to create and modify existing applets in a simple drag-n-drop style. You can free form create any applet you need – there are no scripting languages to learn or programming skills required. Our visual scripting interface gives you the exact applet you need with the look-and-feel you want.

DSRAZOR advantage: Distributable Solutions

Will you be creating applets for other administrators or helpdesk staff or your users? Perhaps you will be creating queries you want to run via a batch file. No problem, with DSRAZOR you can easily save any applet as a stand-alone executable file. Once saved as an EXE file, your applet can be distributed as you require. There is no requirement to run applets within a particular environment or framework, you can run them however you need – schedule them with the task scheduler, put them in your startup folder or even launch them via a logon script, it is up to you.

DSRAZOR advantage: Background Processing

Some searches and queries are best run in the background, especially those that take a long time to complete. With a few clicks you can customize any applet to run in the background – we call this OTF or Output To File mode. Applets defined for OTF will run on your desktop as a minimized application that can be paused or stopped at any time. The results of applets utilizing OTF mode are written to a disk file that you choose. You can start OTF mode applets via a task scheduler, batch file, interactively or however else you require.

DSRAZOR advantage: Rules for Queries

DSRAZOR provides a powerful Boolean rule engine that enables you to customize every query and search using hundreds of different rules to ensure the data you are seeking is found. If you want to search for all users whose last logon was more than 10 days ago with a password that never expires and their cell phone number is not defined, no problem. With DSRAZOR you will find the data you need.

DSRAZOR advantage: Query and Correct from the same screen

Results of searches and queries can be immediately acted upon with DSRAZOR. Need to find all users with no logon for 30 days and disable the account? Perhaps you need to find all files with trustees that are not resolvable (invalid SIDs) and remove them? Find all group members from one group and move them to another group? You can do all of these and much more.

DSRAZOR advantage: Reporting your way

When you <right click> on any list of results produced by any DSRAZOR applet you are presented with a list of output options. You can choose to save the results to a CSV file, formatted file or printed to a printer of your choice.

Who is using DSRAZOR?

In use throughout the world, DSRAZOR is serving the needs of organziations, large and small. You will find DSRAZOR in the following and more:

Education
- K-12, Public & Private
- Community Colleges
- Industry Training
- Colleges, Public & Private
- Universities, Public & Private

Finance
- Federal Reserve Banks
- Large Banks
- Credit Organizations
- Community Banks
- Accounting Firms

Non-Profit
- All types

Government
- Military
- Civilian Services
- Federal, State & Local

Healthcare
- Hospitals
- Insurance Companies
- Clinics

Energy
- Oil & Gas
- Exploration
- Municipal Utilities

Commerical Enterprises
- Public & Private
- Local & International

Legal Services
- Law Firms
- Federal Agencies
- State Agencies

Consultant
- System Integrators
- Value-Added Resellers
- Novell Consultants

Thank you for considering Visual Click Software and DSRAZOR for your everyday network management needs.