



for eDirectory/NDS and NetWare

<http://www.visualclick.com/>

IT Administrators Successfully Manage with DSRAZOR

The Market:

IT departments in need of more flexible and timely network management tools

The Situation:

When you consider IT departments today, whether a department within a hospital system, educational institution or even a law firm or exhibition center, some things simply never change. There is never enough time in the day or enough employees on hand to manage the networks as efficiently as one would like. IT administrators are very busy and are constantly looking for solutions that will allow them to manage their networks effectively without compromising the security of the system.

With all the demands placed on IT departments by upper management, regulatory and compliance requirements, IT administrators need tools that can help them regain control of their network.

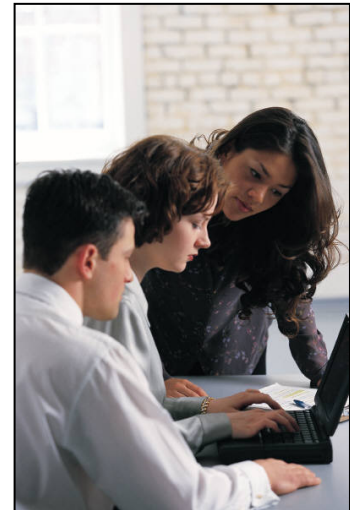
The Solution:

DSRAZOR is a platform that provides IT administrators with the tools they need to better manage and command their eDirectory/NDS installation.

Delegating Helpdesk Duties:

When you use DSRAZOR, you receive the power to delegate a number of helpdesk duties without granting change privileges. By only granting *Browse* and *Read* privileges to your helpdesk staff, you can mitigate your security risks and reduce training costs. Use DSRAZOR to delegate helpdesk duties such as:

- Resetting Intruder Lockouts
- Changing Password
- Disabling Accounts
- Creating Users



the nec
birmingham

Mick George of the NEC Group, a major exhibition center in the United Kingdom explains, *"DSRAZOR has enabled us to safely and securely delegate administrative tasks that in the past had to be carried out by highly qualified and expensive network administrative staff."*

In an environment where security concerns are on the minds of IT administrators each and every day, knowing with confidence that your network is secure has never been more important or necessary. Now you can do so with the help of less expensive, lower-level administrative staff.

"By empowering our support staff to carry out most day-to-day administrative tasks, we reduce costs and increase customer satisfaction," says George.

Request your free evaluation of DSRAZOR today!

Modify or Create Stand-Alone Applets:

With DSRAZOR's patented Designer drag-and-drop interface you can create the exact applet you need to get the job done. Each applet you create or modify can be saved as a stand-alone Windows application that can be distributed to your staff.

DSRAZOR provides:

- More than 140 ready-to-run that are also ready-to-modify
- Least complicated interface that helps you eliminate the high training costs and security risks associated with *top-heavy* consoles "do it all"

Account Management Features:

With over 140 applets to choose from, IT administrators quickly find the applets that are right for them. Among the top account management applets that have been found to be particularly useful include:

- Finding and Removing Unused Accounts
- Importing New Users, Group Members, or attributes
- Finding Duplicate eDirectory/NDS Accounts
- Smart Delete - complete eDirectory and GroupWise account and home directory removal



"DSRAZOR leverages NDS and automates and consolidates several painstaking tasks. When we delete a user, we delete their NDS UserID, GroupWise account and their home directory, all in one step!" says Corey Cush, Senior Director of the IS Department for New York City Health and Hospital Corporation.

Extensive Reporting Functionality:

More than ever before, IT administrators are being held accountable for the networks that they oversee. Being able to create comprehensive reports in a timely manner is very important. With DSRAZOR, you'll have all the report functionality you could ever need. Run customized reports such as:

- Unused Accounts
- Accounts locked by Intruder Lockout
- Duplicate Accounts
- Disabled Accounts
- Enterprise Volume Space Usage



Susan Larden, the Senior Network Analyst for Bennett Jones Services Limited Partnership says, *"I find the reporting features and flexibility in DSRAZOR very helpful in managing my eDirectory objects. I am able to quickly review accounts, applications, etc. and provide reports to my administrators for review."*

"Our overall eDirectory management would take a lot longer without the help of DSRAZOR."

*-Susan Larden,
Bennett Jones
Services Limited
Partnership*

Conclusion:

By using DSRAZOR, IT administrators in any type of business environment can now issue custom task oriented applets to staff members without increasing security risks and without having to hire highly paid security experts. They can bulk create, modify and delete user accounts with ease and create custom reports with a few clicks of the mouse. If you are an IT administrator looking for a better way to manage your network while saving time and money, DSRAZOR is just the tool for you.

Request your free evaluation of DSRAZOR today!